

# Tennis Lessons Enrolment Agreement

## Responsible Person (Account Holder)

Mr / Mrs / Ms / Miss Surname: \_\_\_\_\_ First Name: \_\_\_\_\_

Ph: Mobile \_\_\_\_\_ Home: \_\_\_\_\_ Work: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_ Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

Child's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Gender: M / F DOB \_\_\_ / \_\_\_ / \_\_\_

Child's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Gender: M / F DOB \_\_\_ / \_\_\_ / \_\_\_

Child's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Gender: M / F DOB \_\_\_ / \_\_\_ / \_\_\_

## Emergency Contact Details

Mr / Mrs / Ms Miss Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ Mobile: \_\_\_\_\_

## Medical Check - Are you or your child affected by any of the following:

1. Asthma	Y / N	5. Convulsions / Fainting	Y / N	9. Disability	Y / N	11. Other _____
2. Epilepsy	Y / N	6. Hearing Difficulties	Y / N	10. Anaphylaxis	Y / N	
3. ADD / ADHD	Y / N	7. Vision Impaired	Y / N			
4. Diabetes	Y / N	8. Penicillin	Y / N			

If Yes, please provide details: \_\_\_\_\_

Members with Down Syndrome ONLY Atlanto-Instability Check performed Y / N Outcome / Result: \_\_\_\_\_

Does your child / children have any existing injuries? If so, please provide details: \_\_\_\_\_

## Enrolment Details

1. New Enrolment      2. Re-Enrolment

Class Type: \_\_\_\_\_ Day: \_\_\_\_\_ Time: \_\_\_\_ : \_\_\_\_ Date of first class: \_\_\_ / \_\_\_ / \_\_\_

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## Enrolment Agreement

I have read and understood the Terms and Conditions of this enrolment detailed above and on the back of this form. I acknowledge that the information given on the form is true and correct and I understand that Sydney Sports Management Group will not pass on these details to any third party without my authorisation.

By signing this form, parents must agree to be bound by the conditions of entry into our facility. These conditions are displayed on the Tennis World North Ryde website and management reserves the right to refuse entry, cancel an enrolment or request a participant to leave if not behaving in a responsible manner.

I authorise Sydney Sports Management Group to debit my account the amount of \$\_\_\_\_\_ fortnightly on an ongoing basis with the first direct debit commencing on \_\_\_ / \_\_\_ / \_\_\_. I understand that this is a perpetual enrolment; classes and payments will not stop unless written notification has been received. Cancellations will only be accepted with at least 14 days' written notice.

## Authorisation

Full Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_

# Terms and Conditions

All enrolment conditions have been established to ensure maximum enjoyment at the centre by all participants of Tennis World North Ryde. On acceptance by the Centre of this agreement you will be referred to as a 'Participant' and have the usage rights and obligations as detailed below and in the Centre Conditions of Entry.

## 1. Enrolment Conditions

Your enrolment commences on the date stated on the enrolment agreement. Your coach will sign you in at the commencement of each class.

Your enrolment is personal to the 'Participant' and lessons cannot be assigned or transferred to another person unless previously authorised by the Centre.

A direct debit enrolment form will need to be completed at the start of your enrolment. The direct debit will continue until the participant cancels (refer to right of cancellation)

Please note that no lessons will be held on Public Holidays.

## 2. Legally Binding Agreement

I understand that this agreement is legally binding whether my use of the facility and its service is determined and paid on a fortnightly, weekly or block basis.

I acknowledge that increases in periodic payments may occur and Participants will be given a minimum of 14 days' written notice prior to the increases being implemented.

## 3. Right of Cancellation

Cancellations must be made in writing at the centre. I understand that this is a perpetual enrolment; classes and payments will not stop unless written notification has been received. Cancellations will only be accepted with 14 days' written notice in line with your direct debit payment cycle.

The Centre reserves the right to cancel this enrolment agreement.

## 4. Privilege to Suspend

Suspension privileges are available depending on your type of enrolment. All eligible participants must apply in writing for suspension by providing written notice to the centre.

Direct debit participants are entitled to suspend their enrolment for a 4-week period per calendar year. An automatic 4 week payment suspension will be applied for the designated Christmas holiday period.

## 5. Unavailability of Facility / Service

I agree to accept that the fact that a particular facility or service within the centre premises may be unavailable at any particular time due to prior booking, mechanical breakdown, fire, Act of God, condemnation, loss of lease, catastrophe, or any other reason. Further, I agree to not hold the centre responsible or liable for such occurrences.

## 6. Missed Lessons

No refund is given for missed lessons. If a participant is absent from class for a prolonged period without notifying the centre they may be automatically removed from that class. In the event of long term illness or injury, suspension of direct debit payment may occur upon presentation of a medical certificate or at the Facility Manager's discretion.

Make-up lessons will be provided in the case of wet weather. These lessons can be organised by visiting our proshop to find a suitable time to complete these lessons. Some lessons will be held indoors in the case of rain and will be determined by the facility.

## 7. Illness for Tennis

Participants are asked to refrain from attending lessons if suffering from an infectious condition. These include; ear and eye infections, gastrointestinal infections, diarrhoea, cold sores, coughs, infectious runny noses (green discharge), open sores, rashes or feet infections. If any participant presents with any of the above conditions they may be asked not to participate in the lesson.

## 8. Bus Pickup

Tennis World North Ryde offer a bus pickup service from selected schools. A coach will collect the kids from the school and where applicable also drop-off kids back at school.

Ask us if your child's school is available for bus pick-up. Note the the bus pickup will only be available during the school term only.

Parents will also be required to sign a bus behaviour policy for the use of the bus at the time of their enrolment.

## 9. Direct Debit Drawings

Payments will be direct debited fortnightly from a nominated bank account or credit card. Debit dates will align with the date stated on this enrolment agreement. Any debits that fall on a public holiday, the debit will be initiated on the previous working day. Please allow five (5) business days from the scheduled debit date for your payment to clear.

Please refer to your direct debit form for further information and terms and conditions.

## 10. Failed Payments

Should there be any failed payments from your account, you're responsible for any fees and charges incurred by the bank, debt collection agency and also responsible for any fees and charges by Sydney Sports Management Group associated by the failed payment. If there are insufficient funds in your account to meet a debit payment, you must arrange for sufficient clear funds to be in your account for re-billing three (3) working days following your scheduled billing date so that we can process the debit payment. In the event that this payment fails, the payment may automatically be re-billed on the net debit date and a failed payment fee may apply.

## 11. Clothing Attire

Proper attire must be worn at all times including closed sports shoes.

If you do not have access to a tennis racquet, you can borrow a racquet for the duration of your lesson although it is encouraged for your child to have their own.

Our staff can assist you in choosing the right racquet size for your child.

## 12. Photography / Promotion

I give permission for myself / my child to be photographed / videoed while participating in tennis activities. I consent to these photos / videos being used for publicity purposes such as website and social media promotion.

I also give permission to Sydney Sports Management Group to send me emails and SMS regarding centre based promotions. All personal information will remain confidential.

## 13. Commitment to Child Protection

Sydney Sports Management Group will uphold practices that promote the safety, welfare and wellbeing of children and young people. All participants and guests must behave responsibly.

## 14. Release

I, and if being a minor my parent/s and guardian/s for and on behalf of myself, acknowledge that during all such times as I am on the premises of or included in any activity to the premises which is organised, approved or endorsed by Sydney Sports Management Group as an activity for me to take part in, both my property and person shall be at my own risk and I will not hold Sydney Sports Management Group liable for any personal injury or loss of property which may arise from negligence of Sydney Sports Management Group, its servants, agents, independent contractors, voluntary workers, other users of the facility or participants in the activities or spectators or other parties providing services through or in the facilities of Sydney Sports Management Group. I also warrant that I am physically fit and able to engage in exercise and fitness programs at the centre / facility.

I also give permission for medical / ambulance assistance in the case of an emergency and agree to pay such costs incurred.